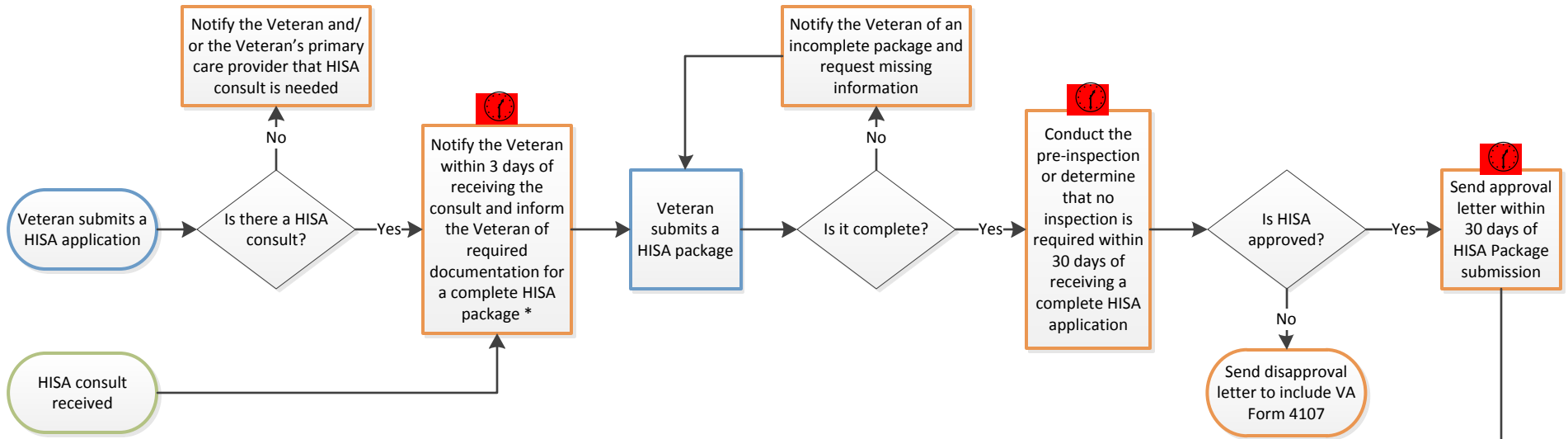


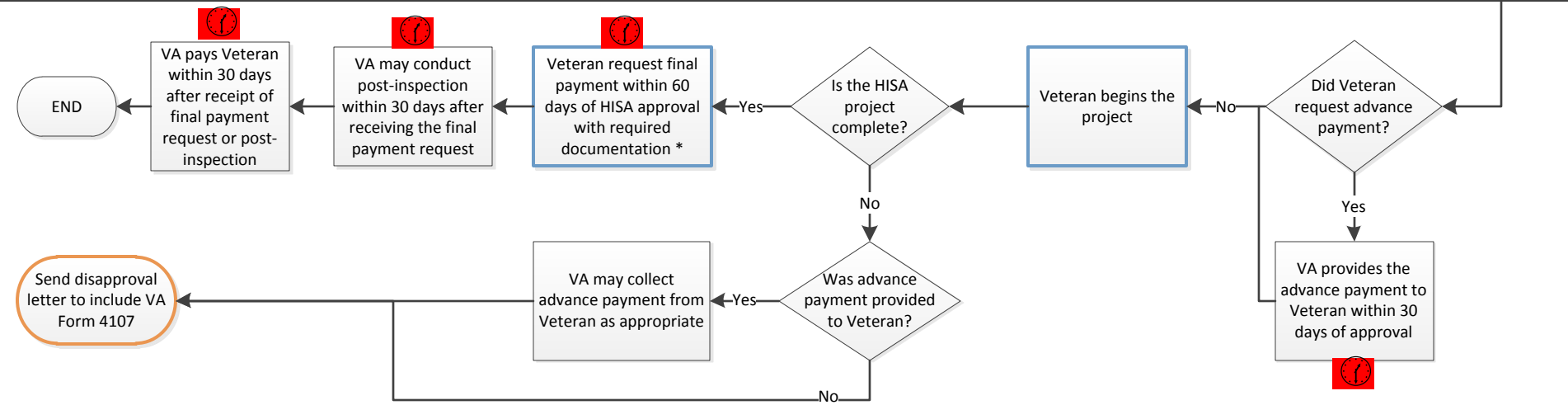
Home Improvements and Structural Alterations (HISA) Process Map

Updated: January 13, 2015

Approval Process



Payment Process



HISA Package:

- 1 – VA Form 10-0103
- 2 – Itemized estimate (costs for labor, materials, permits & inspections)
- 3 – A color photograph of unimproved area
- 4 – Owner of property release statement (notarized), if renting

Final Payment Requirement (within 60 days of HISA application approval):

- 1 – Final invoice
- 2 – A color photograph of improved area

LEGEND

Clinician

Veteran

Prosthetic Representative

With required timeframe